



HIPAA Transaction Standard Companion Guide

**Refers to the Implementation Guides Based on ASC X12 version 005010279A1 &
005010X212**

Companion Guide Version 3.5

September 2017

Preface

This Companion Guide to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with WPS Health Solutions. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

This Companion Guide is based on, and must be used in conjunction with, the ASC 005010279A1 & 005010X212 Type 3 Technical Report (TR3) and its associated A1 addenda. The Companion Guide clarifies and specifies specific transmission requirements for exchanging data with WPS Health Solutions. The instructions in this companion guide conform to the requirements of the TR3, ASC X12 syntax and semantic rules. In case of any conflict between this Companion Guide and the instructions in the TR3, the TR3 takes precedence.

Throughout this document you will see 'WPS' listed. WPS is the entity authorizing this Companion Guide. WPS is defined as WPS Health Solutions. 'WPS' encompasses all of the following wholly owned subsidiaries and government contracts.

<u>Line of Business</u>	<u>Contract Code</u>
WPS Health Insurance Plan	WPS
Aspirus Arise Health Plan	WPS
Arise Health Plan	ARISE
TRICARE For Life	TDFIC
TRICARE Overseas	FOREN
TRICARE East Region	TREST
VA Patient-Centered Community Care Regions 3, 5A, 5B, & 6, (VAPC3)	
• VAPC3 Region 3	VAPCCC3
• VAPC3 Region 5A	VAPCCC5A
• VAPC3 Region 5B	VAPCCC5B
• VAPC3 Region 6	VAPCCC6
Medicare J5 and J8, Part A and Part B and J5 National	
<u>Medicare MAC J5A</u>	
Iowa	05101
Kansas	05201
Missouri	05301

Internal User Manual

Nebraska 05401

Medicare MAC J5B

Iowa 05102

Kansas 05202

Missouri 05302

Nebraska 05402

Medicare MAC J5 National Part A

Part A 05901

Medicare MAC J8A

Indiana 08101

Michigan 08201

Medicare MAC J8B

Indiana 08102

Michigan 08202

Internal User Manual

Table of Contents

1	<u>INTRODUCTION</u>	6
1.1	SCOPE	6
1.2	OVERVIEW	6
1.3	REFERENCES	7
1.4	ADDITIONAL INFORMATION	8
2	<u>GETTING STARTED</u>	8
2.1	WORKING WITH WPS HEALTH SOLUTIONS	8
2.2	TRADING PARTNER REGISTRATION	9
2.3	CERTIFICATION AND TESTING OVERVIEW	9
3	<u>TESTING WITH THE PAYER</u>	10
4	<u>CONNECTIVITY WITH THE PAYER / COMMUNICATIONS</u>	10
4.1	PROCESS FLOWS -	10
4.2	TRANSMISSION ADMINISTRATIVE PROCEDURES	12
4.3	RE –TRANSMISSION PROCEDURE	12
4.4	COMMUNICATION PROTOCOL SPECIFICATIONS	13
4.5	PASSWORD REQUIREMENTS	14
5	<u>CONTACT INFORMATION</u>	15
5.1	EDI CUSTOMER SERVICE	15
5.2	EDI TECHNICAL ASSISTANCE	15
5.3	PROVIDER SERVICE	16
5.4	APPLICABLE WEBSITE E-MAIL	16
6	<u>CONTROL SEGMENTS</u>	17
6.1	ISA-IEA	17
6.2	GS-GE	19
6.3	ST-SE	22
7	<u>PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS</u>	23
8	<u>ACKNOWLEDGEMENTS AND/OR REPORTS</u>	24

Internal User Manual

8.1	REPORT INVENTORY	24
9	<u>TRADING PARTNER AGREEMENTS</u>	<u>24</u>
9.1	TRADING PARTNERS	24
10	<u>TRANSACTION SPECIFIC INFORMATION</u>	<u>24</u>
11	<u>CHANGE SUMMARY</u>	<u>26</u>

1 INTRODUCTION

This section describes how ASC X12 Technical Report Type 3 adopted under HIPAA will be detailed with the use of a table. The tables contain a row for each segment that WPS has something additional, over and above, the information in the IGs. That information can:

- Limit the repeat of loops, or segments
- Limit the length of a simple data element
- Specify a sub-set of the TR3s internal code listings
- Clarify the use of loops, segments, composite and simple data elements
- Any other information tied directly to a loop, segment, and composite or simple data element pertinent to trading electronically with WPS.

In addition to the row for each segment, one or more additional rows are used to describe WPS's usage for composite and simple data elements and for any other information. Notes and comments should be placed at the deepest level of detail. For example, a note about a code value should be placed on a row specifically for that code value, not in a general note about the segment.

1.1 SCOPE

This Standard contains the format and establishes the data contents of the interconnect Control Structures for use within the context of an Electronic Data Interchange (EDI) environment. This standard defines the control segments used to start and end EDI data to be exchanged between two interconnecting entities.

The purpose of this standard is to provide control structures and an audit mechanism to facilitate the exchange and receipt acknowledgment of EDI data between interconnecting entities. The original sender and the ultimate receiver of the data contained have no responsibility for creating, managing, or removing the interconnect segments. This standard is solely for use between sites acting as interconnect entities.

Delivery of data from the original sender to the ultimate receiver may require several interconnect links. It is recognized that other point-to point data tracking mechanisms exist. The interconnect control structures are designed to stand alone in addressing a given interconnect link.

1.2 OVERVIEW

This Companion Guide includes information needed to commence and maintain communication exchange with WPS. In addition, this Companion Guide has been written to assist you in designing and implementing transaction standards to meet WPS's processing standards. This information is organized in the sections listed below:

Getting Started: This section includes information related to system operating hours, provider data services. Information concerning Trading Partner registration and the Trading Partner testing process is also included in this section.

Testing with the Payer:

After a trading partner has finished the Trading Partner Registration, (2.2) WPS does not require testing for the 270 and 276 transactions.

Connectivity/Communications: This section includes information on WPS' transmission procedures as well as communication and security protocols.

Contact Information: This section includes EDI customer service, EDI technical assistance, provider services and applicable web sites.

Control Segments: This section contains information needed to create the ISA/IEA, GS/GE and ST/SE control segments for transactions to be submitted to WPS.

Payer Specific Business Rules and Limitations:

This section explains our business needs, and or transaction limitations.

Acknowledgments and Reports: This section contains information on all transaction acknowledgments sent by WPS and report inventory.

Trading Partner Information:

This section contains information about our Trading Partner needs.

Transaction Specific Information:

This section explains WPS' requirements beyond the Implementation Guide.

1.3 REFERENCES

The following websites provide information and documentation concerning WPS adopted EDI transactions and code sets

ASC X12 Technical Report Type 3

<http://store.x12.org>

Washington Publishing Company Health Care Code Sets

<http://www.wpc-edi.com/>

1.4 ADDITIONAL INFORMATION

EDI (Electronic Data Interchange) provides trading partners with an efficient tool for the automatic transmission of business data from one computer application directly to another. Trading Partners do not need to worry about different incompatible computer systems. Through the use of EDI message standards like Real – time and batch, data may be communicated quickly, efficiently, and accurately irrespective of the users' internal hardware and software types.

The successful implementation of EDI provides major benefits for all the trading partners involved:

- **Cost efficiency** - significantly reducing the volume of paper to be handled.
- **Increased speed** - large volumes of data can be communicated from one computer to another in a matter of minutes, enabling faster response and greater customer satisfaction.
- **Improved accuracy** - EDI eliminates the inevitable errors resulting from manual data input.
- **Better logistics management and increased productivity** - EDI enables companies to better manage and control production, purchasing and delivery requirements. EDI is a key component of just in time manufacturing and quick response customer supplier links, resulting in significant reductions in inventory levels, out-of-stock items and returns of goods.

2 Getting Started

2.1 Working with WPS Health Solutions

WPS is dedicated to providing a single communication channel to ensure communication remains constant and efficient. WPS is focused on supplying the Trading Partner community with a variety of support tools.

Internal User Manual

An EDI help desk is established for the first point of contact for basic information and troubleshooting. The help desk is available to support most EDI questions/incidents while at the same time being structured to triage each incident if more advanced research is needed. An EDI email is also accessible as a method of communicating with WPS. The email account is monitored by knowledgeable staff ready to assist you. When communicating via email please exclude any PHI to ensure security is maintained. In addition to the WPS help desk and email access, feel free to communicate via fax or United States Postal Services (USPS) mail.

Specific information about the above-mentioned items can be found in (Section 5).

2.2 Trading Partner Registration

WPS supports many different types of customers for Electronic Data Interchange (EDI). To ensure proper registration it is important to understand the terminology associated with each customer type.

All entities must register for a Trading partner ID via the WPS Community Manager in order to transact electronically with WPS and its businesses.

To register for a Trading Partner/Submitter id you can go to the below URL.

<https://CommunityManager.wpsic.com:16811/tcm>

Trading Partners are entities (provider, billing service, clearing house, software vendor, employer group, financial institution, etc.) that transmit electronic data to or receive electronic data from WPS.

Submitter Non-WPS entity that sends or receives documents defined by a unique identifier.

Vendor is an entity that provides hardware, software and/or ongoing technical support for covered entities. In EDI, a vendor can be classified as a software vendor, billing service or clearinghouse.

2.3 Certification and Testing Overview

After a trading partner has finished the Trading Partner Registration, (2.2), WPS does not require testing for the 270/271 and 276/277 transactions. For Real-time the Trading Partner Submitter must provide WPS with an internet site certificate and their IP address. WPS then provides the WPS IP address to the Trading Partner to load to their processes.

3 TESTING WITH THE PAYER

Refer to 2.3, Certification and Testing Overview.

4 CONNECTIVITY WITH THE PAYER / COMMUNICATIONS

4.1 Process Flows -

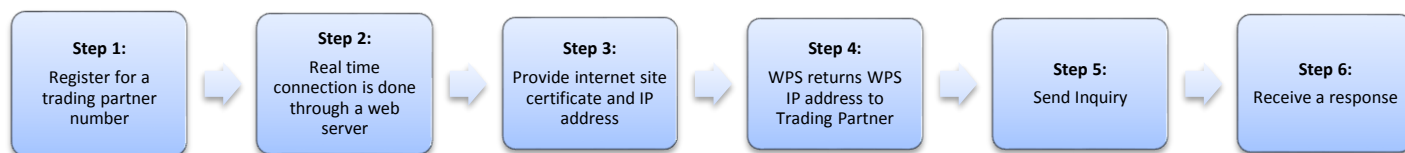
All the Transactions listed in this guide can be transmitted using the Batch or Real-time process and requires the requester to have a WPS issued Trading Partner /Submitter ID. The Implementation Guide for all Transaction Sets is located on the [ASCX12](#) website.

NOTE: Only the 276/277 transaction is available for the VAPC3 line of business. WPS does not offer eligibility for VA line of business because this contract is not a benefit. If provider has received an authorization for VA, this is the provider's confirmation that patient is eligible and there is no patient responsibility.

The 270/271 and 276/277 can also use Real-time processing as an option for submitting Transactions. For Real-time we only support a single inquiry per transmission, such as noted in section 1.3.2 of the 05010X279 270/271 and 276/277 TR3s. WPS is offering Real – Time 270/271 and 276/277 to the following Lines of Business only TRICARE for Life, TRICARE Overseas, TRICARE East Region, WPS Health Insurance, Aspirus Arise and Arise.

270/270 and 276/277 Real – time transaction

Figure 1: Process for Submitting 27X Transactions:



Step 1: Trading Partner Registration:

Complete the Trading Partner Enrollment process on the WPS Community Manager located at the following website <https://CommunityManager.wpsic.com/tcm> You will be able to set up your Trading partner number and password through this process.

Step 2: Web Connection:

You will need to have internet capability to submit your 27X transaction.

Step 3: Provide requested information:

Trading Partner's will need to provide an internet Public certificate and IP address.

Step 4: WPS Provides connection information:

WPS provides the WPS IP address to the Trading Partner to load to their processes

Step 5: Provide requested information:

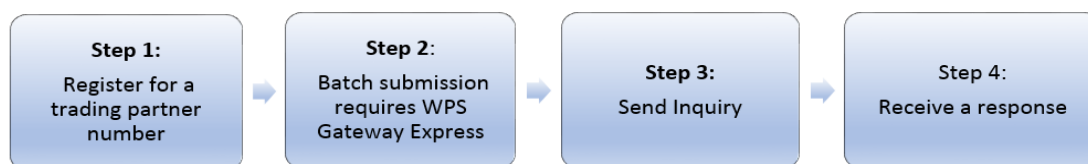
The Registered Trading Partner will Send 27X eligibility and claim status inquiries. For Real-time WPS only supports a single inquiry per transmission.

Step 6: Provide requested information:

Once a 270 or a 276 is received WPS will send back a 999 and 271 or a 277 response to your trading Partner id.

Batch Filing for 270/271 and 276/277

Figure 2: Process for Submitting batch transactions:

**Step 1: Trading Partner Registration:**

Complete the Trading Partner Enrollment process on the WPS Community Manager located at the following website <https://CommunityManager.wpsic.com/tcm> You will be able to set up your Trading partner number and password through this process.

Step 2: Connectivity:

The WPS Gateway Express provides a secure web-based access for Trading Partners, so that the external users associated with these Trading Partners can log in and perform simple file uploads and downloads. Trading Partners communicate with the WPS Gateway Express Server by exchanging documents over HTTPS. Support for this industry standard means that the software can be easily implemented, using existing technology infrastructure.

Step 3: Provide requested information:

The WPS Trading Partner will Send 270/271 or 276/277 inquiries.

Step 4: Provide WPS Status Response:

Once a 270 or 276 are received WPS sends back to your Trading Partner number a 999 and 271 or 277 response.

4.2 TRANSMISSION ADMINISTRATIVE PROCEDURES

****Notice: Date editing on all inbound transactions will be done based on WPS Health Solutions local time, e.g. CST**

WPS follows the X12 TR3 requirements and supports the Primary Search Options as well as the Required Alternate Search options. WPS does not support search options outside of these 2 categories, such as 270 inquiries lacking a member id. The member id is required in all requests.

Real-time transactions adhere to the following CQH/CORE Operating Rule requirements and templates -

4.3 RE-TRANSMISSION PROCEDURE

****Notice: Date editing on all inbound transactions will be done based on WPS Health Solutions local time, e.g. CST**

If requests within a file are rejected for any reason, you will need to resend the corrected file or create a new file with the corrected requests. You will use the same transmission method to send your corrected file.

4.4 COMMUNICATION PROTOCOL SPECIFICATIONS

Batch Process:

WPS Gateway Express provides a secure web-based access for Trading Partners so that the external users associated with these Trading Partners can log in and perform simple file uploads and downloads. Trading Partners communicate with the WPS Gateway Express Server by exchanging documents over HTTPS. Support for this industry standard means that the software can be easily implemented, using existing technology infrastructure. This currently is the only option open for Medicare Trading Partners to submit the 276/277 transaction. Batch submitters may utilize the SOAP protocol for submission. Submitters wishing to use the SOAP protocol will need to use the process and protocols outlined in the Real-Time connectivity specifications.

Real –Time Connectivity:

All WPS lines of business follow the X12 TR3 requirements and support the Primary Search Options as well as the Required Alternate Search options for the 270/271 transaction. WPS does not support search options outside of these 2 categories, such as 270 inquiries lacking a member id. The member id is required in all requests.

For Real-time 270/271 and 276/277 WPS only supports a single inquiry per transmission, such as noted in section 1.3.2 of the 05010x279 270/271 and 276/277 TR3.

- A real time connection is done through a web server.
- WPS' Communication Protocols are SOAP Port 447 and MIME Port 448.

If a Trading Partner creates a DNS or Host file in their network that equates to datapower-prod.wpsic.com with the address 12.181.161.79 you will use the below URLs:

<https://datapower-prod.wpsic.com:447/service-edi/Core> (447 Soap)
<https://datapower-prod.wpsic.com:448/service-edi/EDIService/> (448 MIME)

If you do not use the datapower-prod.wpsic.com you will need to use the below URLs that include the IP address:

<https://12.181.161.79:447/service-edi/Core> (447 Soap)
<https://12.181.161.79:448/service-edi/EDIService/> (448 MIME)

- The submitter must provide WPS with an internet Public Key Certificate and their IP address.

Internal User Manual

- WPS validates the submitter's Public Key Certificate and loads it to the WPS web server along with the submitter's IP address.
- WPS provides the WPS IP address to submitter to load to their processes.
- The submitter must create a Domain Name System (DNS).
- A connection is done through Sender IP – Public Key Certificate - Receiver (WPS) IP address.
- The sender makes a connection, sends an inquiry, and waits 'on line' for a response.

4.5 PASSWORD REQUIREMENTS

A password is required to access the WPS Gateway Express.. A password is not required for Real-Time Connectivity.

To meet WPS corporate and federal security mandates, the following password policies are in place:

- Passwords expire every 60 days.
- All passwords must be at least 9 characters.
- All passwords must contain at least one UPPER CASE letter.
- All passwords must contain at least one lower case letter.
- All passwords must contain at least one number.
- All passwords must contain at least one special character (i.e. #, \$, @, &, etc.)
- You must change your password before it expires.
- Passwords cannot be changed more than one time within a 24 hour period.
- 24 passwords are 'remembered' and cannot be reused until 24 others have been utilized.
- Account is locked after 3 unsuccessful login attempts within 60 minutes. The account will remain locked for 180 minutes.

Trading Partners who conduct business with WPS are subject to WPS security policies.

Users should take appropriate measures to prevent unauthorized disclosure or modification of assigned IDs and passwords. Violation of this policy will result in revocation of all methods of system access, including but not limited to EDI front-end access.

Trading Partners are not permitted to share their personal EDI access number and password with any billing agent, or clearing house/network service vendor. Providers must also not share their personal EDI access number with anyone on their own staff who does not need to see the

data for completion of a valid electronic claim, to process a remittance advice for a claim, to verify beneficiary eligibility, or to determine the status of a claim. No other non-staff individuals or entities may be permitted to use a provider's EDI number and password to access WPS systems.

5 CONTACT INFORMATION

5.1 EDI CUSTOMER SERVICE

WPS Health Solutions

1717 W. Broadway, Madison, WI 53713

P.O. Box 8128, Madison, WI 53708

1-800-782-2680 (Option 1)

edi@wpsic.com

8:00a.m-4:30p.m (Monday-Friday)

Fax: (608) 223-3824

MAC J5 (IA, KS, MO, & NE) / J5 National Part A

Call 1-866-518-3285 (Say EDI or Press 1)

Help Desk is available Monday-Friday, 7:00 a.m. – 5:00 p.m. CST

Fax 1-608-223-3824

Part A edimedicarea@wpsic.com

MAC J8 (MI, IN)

Call 1-866-234-7331 (Say EDI or Press 1)

Help Desk is available Monday-Friday, 8:00 a.m. – 5:00 p.m. EST

Fax 1-608-223-3824

Part B edimedicareb@wpsic.com

5.2 EDI TECHNICAL ASSISTANCE

Refer to EDI Customer Service **5.1**.

Internal User Manual

5.3 PROVIDER SERVICE

For any non EDI technical service related inquiries, please contact the following appropriate WPS Customer Service area.

WPS Health Insurance/Arise 800-765-4977

TRICARE For Life 866-773-0404

TRICARE Overseas 877-451-8659

TRICARE East Region 800-444-5445

VA Patient Centered

Community Care (VAPC3)
Regions 3, 5a, 5b, & 6 855-722-2838

Aspirus Arise Health Plan 800-332-3297

Arise Health Plan 877-711-1444

Medicare

Part A

J5 866-518-3285 (General Inquires option 5)

J8 866-518-3285 (General Inquires option 5)

Part B

J5 866-518-3285 (General Inquires option 5)

J8 866-234-7331 (General Inquires option 5)

Medicare Interactive Response (IVR)

J5 866-590-6702

J8 877-567-7201

5.4 APPLICABLE WEBSITE E-MAIL

WPS EDI Assistance: [**edi@wpsic.com**](mailto:edi@wpsic.com)

Secure EDI Website: <https://secure-edi.wpsic.com>

Medicare EDI Assistance

Part A edimedicarea@wpsic.com

Part B edimedicareb@wpsic.com

6 CONTROL SEGMENTS

Interchange Control (ISA/IEA), Function Group (GS/GE), and Transaction (ST/SE) envelopes must be used as described in the national implementation guides. WPS' expectations for inbound ISAs and a description of data on outbound ISAs are detailed in this chapter. Specific guidelines and instructions for GS and GE segments are contained in each Transaction Information companion Guide.

Note: WPS only accepts functional groups based upon one TR3 per Interchange Envelope (ISA/IEA). If transactions based on more than one TR3 are being submitted, each must be contained within its own Interchange.

6.1 ISA-IEA

Delimiters – Inbound Transactions

As detailed in the HIPAA adopted implementation guides, delimiters are determined by the characters sent in specified, set positions of the ISA header. For transmissions to WPS (inbound transmissions), these characters are determined by the submitter and can be any characters which are not contained within any data elements within the ISA/IEA Interchange Envelope.

Delimiters – Outbound Transactions

WPS will use the following delimiters in all outbound transactions. Note that these characters will not be used in data elements within an ISA/IEA Interchange Envelope.

Internal User Manual

Delimiter	Character Used	Dec Value	Hex Value
Data Element Separator	*	42	2A
Repetition Separator	^	94	5E
Component Element Separator	:	58	3A
Segment Terminator	~	126	7E

Inbound Data Element Detail and Explanation

All data elements within the interchange envelop (ISA/IEA) must follow X12 syntax rules as defined within the adopted implementation guide.

Segment: ISA Interchange Control Header (Incoming) Reference	Name	Codes	Comments
ISA01	Authorization Information Qualifier		WPS does not use Authorization Information and will ignore content sent in ISA01 & ISA02.
ISA02	Authorization Information		
ISA03	Security Information Qualifier		WPS does not use Security Information and will ignore content sent in ISA03 & ISA04.
ISA04	Security Information		
ISA05	Interchange ID Qualifier	'ZZ'	
ISA06	Interchange Sender ID	WPS Assigned Trading Partner ID/Submitter ID	
ISA07	Interchange ID Qualifier	Must = 'ZZ'	

Internal User Manual

ISA08	Interchange Receiver ID	<p>IF ST01 = 270: ISA08 Must = 'WPS' - WPS Health Insurance 'WPS' – Aspirus Arise Health Plan 'ARISE' - Arise Health Plan 'TDFIC' - TRICARE For Life 'FOREN' - TRICARE Overseas 'TREST' – TRICARE East Region</p> <p>IF ST01 = 276: ISA08 Must = WPS' - WPS Health Insurance 'WPS' – Aspirus Arise Health Plan 'ARISE' - Arise Health Plan 'TDFIC' - TRICARE For Life 'FOREN' - TRICARE Overseas 'TREST' – TRICARE East Region 'VAPCCC5A' - VA Patient Centered Community Care Region 5a 'VAPCCC5B' - Region 5b 'VAPCCC3' - Region 3 'VAPCCC6' - Region 6</p>	WPS does not provide eligibility for VA line of business because this contract is not a benefit. If provider has received an authorization for VA, this is the provider’s confirmation that patient is eligible and there is no patient responsibility.
ISA14	Acknowledgment Requested	1	

6.2 GS-GE

A file (ISA-IEA) with multiple types of functional groups (GS-GE) inside it will reject all but the first presented functional group. Each interchange must have only one type of functional group within it.

Segment: GS Functional Group Header	Name	Codes	Comments
GS01	Functional Identifier Code	<ul style="list-style-type: none"> • HB Eligibility, Coverage or Benefit Information (271) • HS Eligibility, Coverage or Benefit Inquiry (270) 	Code identifying a group of application related transaction sets.

Internal User Manual

		<ul style="list-style-type: none"> • HR Health Care Claim Status Request (276) • HN Health Care Information Status Notification (277) 	
GS02	Application Sender's Code	Code agreed to by trading partners.	Code identifying party sending transmission. To identify 270 Eligibility or 276 Claim Status transactions as Real-time an 'R' must be affixed to the end of the Sender Code as recommended in section 1.4.3 of the 005010X279 • 270/271 HEALTH CARE ELIGIBILITY BENEFIT INQUIRY AND RESPONSE
GS03	Application Receiver's Code	<p>IF ST01 = 270: GS03 Must = 'WPS' - WPS Health Insurance 'WPS' – Aspirus Arise Health Plan 'ARISE' - Arise Health Plan 'TDFIC' - TRICARE For Life 'FOREN' - TRICARE Overseas 'TREST' – TRICARE East Region</p> <p>IF ST01 = 276: GS03 Must = WPS' - WPS Health Insurance 'WPS' – Aspirus Arise Health Plan 'ARISE' - Arise Health Plan 'TDFIC' - TRICARE For Life 'FOREN' - TRICARE Overseas 'TREST' – TRICARE East Region</p>	<p>Code identifying party receiving transmission.</p> <p>WPS does not provide eligibility for VA line of business because this contract is not a benefit. If provider has received an authorization for VA, this is the provider's confirmation that patient is eligible and there is no patient responsibility.</p>

Internal User Manual

		<p>'VAPCCC5A' - VA Patient Centered Community Care Region 5a</p> <p>'VAPCCC5B' - Region 5b</p> <p>'VAPCCC3' - Region 3</p> <p>'VAPCCC6' - Region 6</p>	
GS04	Date		Date expressed as CCYYMMDD where CC represents the first two digits of the century.
GS05	Time		Time expressed in 24-hour clock time as follows: HHMM, or HHMMSS, or HHMMSSD, or HHMMSSDD, where H = hours (00-23), M = minutes (00-59), S = integer seconds (00-59) and DD = decimal seconds; decimal seconds are expressed as follows: D = tenths (0-9) and DD = hundredths (00-99).
GS06	Group control number	Assigned number originated and maintained by the sender	For implementations compliant with this guide, GS06 must be unique within a single transmission (that is, within a single ISA to IEA enveloping structure). The authors recommend that GS06 be unique within all transmissions over a period of time to be determined by the sender.
GS07	Responsible Agency Code		Code identifying the issuer of the standard; this code is used in conjunction with Data Element 480.
GS08	Version / Release / Industry Identifier Code	<p>270 = 005010X279A1</p> <p>276 = 005010X212</p>	Code indicating the version, release, sub-release, and industry

Internal User Manual

Segment: GE Functional Group Header	Name	Codes	Comments
			identifier of the EDI standard being used, including the GS and GE segments.
GE01	Number of Transaction Sets Included.		Total number of transaction sets included in the functional group or interchange, (transmission), group terminated by the trailer containing this data element.
GE02	Group Control Number	Assigned number originated and maintained by the sender.	The data interchange control number GE02 in this trailer must be identical to the same data element in the associated functional group header, GS06.

6.3 ST-SE

WPS follows the HIPAA adopted transaction implementation guides.

Segment: ST Functional Group Header	Name	Codes	Comments
ST01	Transaction Set Identifier Code	Each X12 standard has a transaction set identifier code that is unique to that transaction set.	Use this code to identify the transaction set ID for the transaction set that will follow the ST segment.
ST02	Transaction Set Control number	control number that must be unique within the transaction set functional group assigned by the originator for a transaction set	The transaction set control numbers in ST02 and SE02 must be identical.

Internal User Manual

ST03	Implementation Convention Reference	270 = 005010X279A1 276 = 005010X212	This element contains the same value as GS08
Segment: SE Functional Group Header	Name	Codes	Comments
SE01	Number of Included Segments		Use this number to indicate the total number of segments included in the transaction set inclusive of the ST and SE segments.
SE02	Transaction Set Control Number	Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set.	The transaction set control numbers in ST02 and SE02 must be identical.

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

- WPS Health Solutions (WPS) will convert all lower case characters submitted on an inbound eligibility file to upper case when sending data to the WPS processing system.
- You must submit incoming data using the basic character set as defined in the Implementation Guide.
- Only loops, segments, and data elements valid for the HIPAA Implementation Guides will be translated. Submitting data not valid based on the Implementation Guides may cause files to be rejected.
- Only loops, segments, and data elements valid for the HIPAA Implementation Guides will be translated. Non Implementation Guide data may not be sent for processing consideration.
- WPS may reject an interchange (transmission) that is not submitted with unique values in the ST02 (Transaction Set Control Number) elements.
- Only valid qualifiers for WPS should be submitted on incoming transactions (defined in the Business Edits below). Use of qualifiers not defined by WPS may cause the claim or the transaction to be rejected.
- Any Implementation 'Not Used' data element which is received will be ignored and not be considered for processing.
- WPS' Real – Time transaction has a planned outage every Saturday, 11:45 PM CST, to Sunday, 5:00 AM CST.

8 ACKNOWLEDGEMENTS AND/OR REPORTS

WPS utilizes the 999 Implementation Acknowledgments and the 271 and 277 Response Files.

8.1 REPORT INVENTORY

The 999 Implementation Acknowledgement reports which will report an implementation error against a functional group based on implementation guidelines. The 999 will also confirm receipt of a functional group which fully complies with implementation guidelines.

The Response File contains corresponding eligibility benefit or claim status information in accordance with the Implementation Guide.

9 TRADING PARTNER AGREEMENTS

WPS does not require a trading partner agreement for the 270/271 and 276/277 transactions.

9.1 TRADING PARTNERS

An EDI Trading Partner is defined as any entity (provider, clearing house, billing service, software vendor, employer group, financial institution, etc.) that transmits to, or receives electronic data from WPS.

10 TRANSACTION SPECIFIC INFORMATION

The Specific WPS business requirements are listed below.

*Internal User Manual***270/271 Requirements**

Loop	Segment	Element	Business Requirement
2100C	NM1	08	Must = MI
2100C	NM1	09	TRICARE For Life and TRICARE Overseas TRICARE East Region Must = 9 digit Sponsor SSN or 11 digit DOD Benefits Number (DBN). WPS Health Insurance: Must = 9 or 10 numeric digits and must be a string of data not containing any spaces or hyphens. Aspirus Arise Health Plan and Arise Health Plan: Must = 9, 10, or 11 numeric digits and must be a string of data not containing any spaces or hyphens. Medicare: N/A

276/277 Requirements

Loop	Segment	Element	Business Requirement
2100C	NM1		WPS Health Insurance, Aspirus Arise Health Plan and Arise Health Plan, VAPC3: Must = Rendering Provider NPI.
2100D	NM1	08	Must = MI
2100D	NM1	09	TRICARE For Life, TRICARE Overseas and TRICARE East Region: Must = 9 digit Sponsor SSN or 11 digit DoD Benefits Number (DBN). WPS Health Insurance: Must = 9 or 10 numeric digits and must be a string of data not

Internal User Manual

			<p>containing any spaces or hyphens.</p> <p>Aspirus Arise Health Plan and Arise Health Plan: Must = 9, 10, or 11 numeric digits and must be a string of data not containing any spaces or hyphens.</p> <p>Medicare: Must = one of the following formats: AAANNNNNNNNN, ANNNNNN, AANNNNN, AANNNNNNNN, AAANNNNN, NNNNNNNNA, NNNNNNNNAA, NNNNNNNNAN (“A” - alpha character, “N” - numeric digit).</p>
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11 CHANGE SUMMARY

Version	Date	Sections Changed	Change Summary
1.0	01/24/2014	N/A	Guide Created
1.1	01/31/2014	5.1	Updated for new Medicare EDI Single Point Of Contact Numbers
1.2	04/30/2014	4.1, 4.4 and 5.1	Updated Connectivity and Customer Service SPOC numbers
1.3	06/16/2014	4.1,4.4	Updated Real –Time Transaction capability.
1.4	07/08/2014	4.4	Updated WPS’ URL for Real-Time Connectivity
1.5	08/14/2014	4.4, 10	Updated Real-Time Connectivity. Updated Transaction Specific Information.
1.6	09/03/2014	10	Updated 276/277 Business Requirements.
1.7	09/10/2014	7	Real – time Planned outage
1.8	10/24/2014	4.4	Updated WPS’ URL Real – Time Connectivity information.

Internal User Manual

Version	Date	Sections Changed	Change Summary
1.9	11/04/2014	4.4	Updated the IP address for Real –time Connectivity information.
2.0	11/10/2014	Throughout the guide.	The mention of EPIC taken out Throughout the guide.
3.0	11/21/14	4.5	Added clarification of password use.
3.0	11/21/14	4.1	Added that 270/271 is not available for VAPC3.
3.0	11/21/2014	Throughout Guide	WPS Health Insurance (WPS) defined
3.1	10/12/2015	7	Payer Specific Business Rules and Limitations: Changed planned outage time.
3.2	2/25/16	4.1, 6.1, 6.2	Added clarification that WPS does not offer 270/271 for VAPC3.
3.3	9/29/2016	Throughout for WPS Health Insurance to WPS Health Solutions And sections 4.2 & 4.3 for the transmissions received by WPS	Anywhere the company was referenced as WPS Health Insurance to WPS Health Solutions. Added **Notice: Date editing on all inbound transactions will be done based on WPS Health Solutions local time, e.g. CST in sections 4.2 & 4.3
3.4	09/07/2017	All 4.3	Added Aspirus Arise Health Plan in addition to Arise Health Plan throughout Added pre and post bc information
3.5	09/27/2017	All Preface	Added TRICARE East Region info throughout Expanded the LOB Contract Code list to include all Medicare codes